



HUD PY24



Consolidated Annual Performance and Evaluation Report (CAPER)



CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

Goodyear has just completed its fourth year as an entitlement community. As had been mentioned in the PY23 CAPER, following completion of the PY22 public facility activity, a new partnership formed with the Goodyear Workforce Development Coordinator. Through this partnership, a total of 46 services such as job search assistance, workshops, resume development, interview coaching, and referrals to community resources were provided to 28 shelter residents in Goodyear's FY25.

The PY23 public facilities activity, accessible improvements and a ramada at Palmateer Park, was initiated in March 2024. Materials arrived as anticipated by the estimated delivery date of July 2024. The activity was completed August 14, 2024. There are 1,015 low- and moderate-income individuals in the Census Tract Block Group, based on HUD LMISD.

The PY24 public facilities activity, streetlighting along Litchfield Road in front of Historic Goodyear community, design began March 3, 2025, and is with the public utility for their input. A construction contract will be awarded with work anticipated to begin early 2026.

Initiation of Phase III of the Community and Neighborhood Services Master Plan was delayed until after the city's General Plan was adopted by ballot initiative and new City Council Members were seated, to ensure clarity on current priorities. Interviews with large, local employers and miscellaneous data collection are in progress. In addition, close coordination is being maintained with the Development Services Department who are receiving technical assistance and updating the city's Zoning ordinance. Phase III, which focuses on housing, is expected to be completed in the Spring of 2026.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source/ Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Attainable and Sustainable Housing	Affordable Housing	CDBG: \$	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	10	0	0.00%			
Attainable and Sustainable Housing	Affordable Housing	CDBG: \$	Homeowner Housing Rehabilitated	Household Housing Unit	10	0	0.00%			
Attainable and Sustainable Housing	Affordable Housing	CDBG: \$	Direct Financial Assistance to Homebuyers	Households Assisted	5	0	0.00%			
Community Facilities and Improvements	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	2,000	3,372	169.00%	1,015	1,015	100.00%
Economic Development	Non-Housing Community Development	CDBG: \$	Businesses assisted	Businesses Assisted	2	0	0.00%			
Program Administration	Program Administration	CDBG: \$	Other	Other	5	0	0.00%	1	0	0.00%
Public Services	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	2000	0	0.00%			

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction's use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

CDBG entitlement funds were used for design services related to the PY24 Litchfield Road Streetlight project and various administrative expenses such as advertising public notices, consultant fees, and CDBG-related training.

The City's CDBG investments align with the priorities indicated in the five-year Consolidated Plan, the highest priorities of which were 1) Community Facilities and Improvements and 2) Public Services. The city has invested CDBG funds in Community Facilities and Improvements and continued to utilize General Funds for public services.

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted). 91.520(a)

	CDBG
White	580
Black or African American	71
Asian	20
American Indian or American Native	15
Native Hawaiian or Other Pacific Islander	3
Total	689
Hispanic	1291
Not Hispanic	759

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

Race and ethnicity data are drawn from the most current US Census for Census Tract 613 Block Group 1.

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	441,057	\$201,839.23

Table 3 - Resources Made Available

Narrative

The City expended \$201,839.23 during the period. \$21,016.50 was spent on various administrative expenses such as advertising public notices and consultant fees. The City also attended the National Community Development Association annual conference where staff received training and was able to learn from a nationwide network of community development professionals. The balance of expended funds were used for construction and installation of playground equipment at Palmateer Park and design services related to the PY24 Litchfield Road Streetlight project.

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
Citywide	100	100	All funds were invested in citywide projects.

Table 4 – Identify the geographic distribution and location of investments**Narrative**

The City did not identify specific target areas in the five-year Consolidated Plan. All CDBG investments are made citywide and may benefit low-and-moderate-income people living in any area of the city, or specific areas where larger percentages of low-and-moderate-income people reside.

The Palmetteer Park improvements occurred in an Area Benefit community, the Historic Goodyear neighborhood. As does the Litchfield Road Streetlight activity, underway now, which will be reported on in the next CAPER.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

No publicly owned land or property located within the jurisdiction were used to address the needs identified in the Plan. General funds were leveraged to support projects addressing affordable housing, economic development, and public services needs of Goodyear residents.

Goodyear is committed to working regionally to reduce homelessness, increasing the number of safe housing options, and supporting partnerships to address homelessness and committed the following resources during the reporting period:

- \$13,814 to support an agreement with Phoenix Rescue Mission to provide street outreach services,
- \$232,394 to staff the Community Action Team (formerly called the Homeless Outreach Team (HOT) consisting of two Police Officers and one shared Sergeant) who responded to 582 calls related to homelessness (333), group homes (49), and/or mental illness (203) in FY25.
- \$55,982 to share the cost of a workforce development coordinator to be located in Goodyear with Maricopa County Human Services

Community Funding grants totaling \$205,300 were made to the following organization who serve individuals experiencing or at risk of homelessness: A New Leaf, Agua Fria Food and Clothing Bank, Alice Cooper's Solid Rock Teen Centers, All Faith Community Services, Angels on Patrol, Area Agency On Aging, Region One, AZ Community Impact, Big Brothers Big Sisters of Central Arizona, Boys & Girls Clubs of the Valley, Central Arizona Shelter Services, Inc., Community Legal Services, Dawn Childhood Foundation, Dress for Success Phoenix, Helping Families In Need, Hope Community Services, Lutheran Social Services of the Southwest, Meals of Joy, Mission of Mercy, Parents of Addicted Loved Ones, Sleep in Heavenly Peace AZ - Phoenix Chapter, Sounds of

Autism, Southwest Lending Closet, Inc., Teen Lifeline, The Opportunity Tree, The Salvation Army, WHAM Art Association, and Women4WomenTempe.

The following pilot initiatives, informed by the Community & Neighborhood Services Master Plan, continued in the reporting period:

- GoodyearCares Navigator: \$105,680 FY2024-2025 General Fund Resources Expended
- Home Repair/Rehabilitation: \$164,412 FY2024-2025 General Fund Resources Expended

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	0	0
Number of Non-Homeless households to be provided affordable housing units	0	0
Number of Special-Needs households to be provided affordable housing units	0	0
Total	0	0

Table 5 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	0	0
Number of households supported through The Production of New Units	0	0
Number of households supported through Rehab of Existing Units	0	0
Number of households supported through Acquisition of Existing Units	0	0
Total	0	0

Table 6 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

Goodyear did not use CDBG entitlement funds to support homeless resources or prevention efforts, nor affordable housing. As a result, CDBG funds did not support households through rental assistance or the production, rehabilitation, or acquisition of housing units.

Discuss how these outcomes will impact future annual action plans.

There is no foreseeable impact on future annual action plans at this time.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	0	0
Low-income	0	0
Moderate-income	0	0
Total	0	0

Table 7 – Number of Households Served

Narrative Information

Goodyear did not use CDBG entitlement funds to support homeless resources or prevention efforts, nor affordable housing. The CDBG activities that were undertaken during the program year were done on an area-wide benefit. Information on income by family size was not required to determine eligibility.

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The Goodyear Police Department, through the Community Action Team (formerly called the Homeless Outreach Team (HOT)), has continued its proactive approach to establishing trusting community relationships and providing referrals to local and regional resources and shelter options to address specific needs. In FY25, CAT responded to 333 calls related to homelessness. Individual needs were assessed by providers of homelessness services upon referral.

Addressing the emergency shelter and transitional housing needs of homeless persons

The Goodyear Police Department, through the Community Action Team and a contract with Phoenix Rescue Mission, continued its proactive approach to establishing trusting community relationships and providing referrals to regional resources and shelter options to address specific needs. In addition, the I-HELP program, administered by Lutheran Social Services of the Southwest, provided overnight emergency shelter and case management to assist people experiencing homelessness move from crisis to stability, until it was closed in December 2024, due to lost federal funding. Fortunately, members of the Goodyear Faith and Community Roundtable have been working to collaborate on a solution to sustain the program. Community Bridges is another organization that the city makes referrals to when warranted.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs.

Individuals and families have had access to regional homelessness prevention resources across a continuum based on the immediacy of their risk, current housing situation, and family resources. The type of services varied by funding source, and ranged from mortgage, rent and utility assistance only to prevention assistance (transportation, vehicle repair, daycare, etc.) designed to promote housing stability. People being discharged from a publicly funded institution of care also had access to these resources along with specialized coordination of services through nonprofit agencies that address the risk of homelessness among the re-entry population. Family assistance may have also been made available from schools through McKinney-Vento funds that provide transportation, school supplies, free breakfast and lunch, case management/advocacy, and other services.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The Phoenix Rescue Mission worked with the Goodyear Police Department Community Action Team to continuously engage people experiencing chronic homelessness in Goodyear to build trust and rapport. Many individuals they engage with are struggling with addiction and mental health issues and need support to acquire stable housing and social security benefits as they are unable to maintain steady employment.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

The city of Goodyear does not own or operate public housing or Section 8 Housing Choice Voucher programs. The city is served by the Housing Authority of Maricopa County.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

The city of Goodyear does not own or operate public housing or Section 8 Housing Choice Voucher programs. The city is served by the Housing Authority of Maricopa County.

Actions taken to provide assistance to troubled PHAs

The city of Goodyear does not own or operate public housing or Section 8 Housing Choice Voucher programs. The city is served by the Housing Authority of Maricopa County.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

The Goodyear General Plan 2035, approved by voters in 2024, includes multiple policies and actions to celebrate the city's assets and invite development that creates memorable places of lasting value. During the year, the following actions were taken to remove or ameliorate the negative effects of policies that may serve as barriers to affordable housing:

- Began a comprehensive update to the city's Zoning Ordinance and other supporting city codes and ordinances.
- Began a comprehensive housing study to assess housing needs and establish a housing strategy to address those needs.
- Exploring grants and programs that will assist the city in eliminating substandard housing conditions, improving housing quality and affordability, and promoting home ownership.
- Located senior and higher-density housing in areas with access to existing or planned high-frequency transit, major employment centers, existing infrastructure, and other services.
- Collaborated with local and regional partners on development of programs and resources to prevent residents from becoming homeless.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

While Goodyear remains open to using CDBG funds for public services in the future, the City has been leveraging General Fund-funded initiatives such as the Community Funding program and various pilot programs identified in phase I of the Community & Neighborhood Services Master Plan to expand available services to Goodyear residents. Examples of pilot programs that have been in place during the reporting program include:

GoodyearCares Navigator:

GoodyearCares Navigator: The primary purpose of this program is to help low- and moderate-income Goodyear residents navigate the myriad of human and social services. Responsible for introducing appropriate interventions, positively impacting a resident's ability to navigate his/her crisis, the Navigator, housed in the city of Goodyear: Engages residents who have an acute need for services; Connects residents to appropriate providers and provides technical/application assistance and advocacy support as needed; and conducts regular follow-up sessions to facilitate success and documents progress in achieving resident goals. The GoodyearCares Navigator opened 112 new cases in FY25. Of these cases, 90% were for Goodyear residents. The Navigator's average weekly caseload is 53 open cases. After making a referral, the Navigator confirmed that 42% of the cases were successfully completed, with the resident having no further needs. Twenty-four percent of the cases were unable to be verified due to the Navigator's inability to reach the resident for further follow-up, and 34% of the cases remained in progress at the conclusion of the measurement period. The average duration of a completed case was 42 days. Throughout the time that a case is open, the Navigator has multiple forms of communication with residents and referral agencies via phone, text, email and/or in person, accounting for more than 1,288 unique interactions with residents and referral agencies. The Top Needs Requested: Utility Assistance, Home Repair, Emergency Assistance.

Home Repair/Rehabilitation:

The primary goal of the city of Goodyear's Home Repair/Rehabilitation Program is to improve the housing stock for low-to-moderate income families residing within the city. There are five primary objectives to these efforts: (1) to stabilize and enhance the neighborhood; (2) to provide safe, sanitary, energy efficient housing for low to moderate income homeowners; (3) to overcome slum and blight conditions by reducing zoning violations; (4) assist lower-income households with financial stability by alleviating the burden of cost prohibitive home repairs and promoting energy efficiency and sustainability when possible; and (5) to increase maintenance standards within the neighborhood. Thirty-four rehab applications submitted in FY25. Nine resident applications were approved for rehabilitation during the measurement period. Several applications are in the pipeline.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

The City requires its contractors and subcontractors to test for lead-based paint on any structure that is proposed for home repair/rehabilitation and that was built before 1978, even while using General Fund for the program. Notices and requirements regarding testing and removal of lead-based paint are provided to Home Repair/Rehabilitation program participants and contractors.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

Goodyear relies heavily on the nonprofit community to deliver human and social services. Through Community Funding grants, the City continues its General Fund investment in services that promote the stabilization of people in crisis and access to economic opportunity as a forerunner to their movement out of poverty, via grants to non-profit organizations serving Goodyear residents.

The GoodyearCares Navigator provides information and referral based on data that is collected during an intake process. In FY25, the Navigator assisted 34 residents with the Home Rehabilitation Program application process.

Another initiative Goodyear invests in to help reduce the number of poverty-level families is a Workforce Development services provided through Maricopa County. The Goodyear-sponsored Workforce Development Coordinator served 234 individuals in FY25.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

The GoodyearCares Navigator program is designed to increase administrative efficiencies thus improving the delivery system. Three years of data have been collected. The intention is for data collected as a part of this process to be shared with the private sector to inform the expansion of services available to Goodyear residents. One example of how this data is shared is the September 10, 2024, Faith and Community Roundtable meeting. The Navigator will be presenting FY25 data at the October meeting.

Based on the success of the pilot program, Goodyear is proud to share an update that the Navigator position was formally brought in-house in FY2025-2026, as part of the Neighborhood Services Division, housed in the Parks & Recreation Department.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The City continues to convene monthly meetings of the Faith and Community Roundtable to facilitate trust and expand the collaborative mindset that honors the contributions, needs and perspectives of local service providers. Participating providers include public and private housing and social service agencies.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

The city of Goodyear is part of the Maricopa County Regional Analysis of Impediments to Fair Housing Choice adopted April 21, 2020. To address impediments to fair housing choice identified in the Maricopa County Regional Analysis of Impediments to Fair Housing Choice, the City:

- Has requested Goodyear fair housing complaint data, to identify any discriminatory patterns.
- Is committed to completing Phase III ("Housing") of the Community & Neighborhood Services Master Plan which will examine housing availability for a range of households and workforce members.

The City did take part in Fair Housing Month by coordinating with Southwest Center for Fair Housing to deliver Fair Housing education to members of the Homeowners Association Roundtable on April 17, 2025. Thirteen people attended.

The City is committed to its participation in the regional effort to address impediments to fair housing choice and will report information to Maricopa County.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

Labor standards information and Section 3 language is incorporated into contracts as applicable, and on-site Davis Bacon interviews are conducted as required. The City is following its procurement and monitoring policies, standards, and procedures.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

In accordance with the city's citizen participation plan, the draft PY24 Consolidated Annual Performance and Evaluation Report (CAPER) has been made available at goodyearaz.gov/cdbg, and a public comment period of September 2, 2025, through September 17, 2025, was advertised in the Arizona Republic West Valley Edition on August 20, 2025.

Additionally, Goodyear held two, properly noticed public meetings during the PY25 planning process, at which time updates were provided on all previous program year-funded public facilities and infrastructure activities (December 3, 2024, and March 24, 2025).

No comments were received.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

No changes to the program objectives or CDBG programs are anticipated.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

N/A

CR-58 – Section 3

Identify the number of individuals assisted and the types of assistance provided

Total Labor Hours	CDBG	HOME	ESG	HOPWA	HTF
Total Number of Activities	2	0	0	0	0
Total Labor Hours	493.77				
Total Section 3 Worker Hours	0				
Total Targeted Section 3 Worker Hours	0				

Table 8 – Total Labor Hours

Qualitative Efforts - Number of Activities by Program	CDBG	HOME	ESG	HOPWA	HTF
Outreach efforts to generate job applicants who are Public Housing Targeted Workers	0				
Outreach efforts to generate job applicants who are Other Funding Targeted Workers.	0				
Direct, on-the job training (including apprenticeships).	1				
Indirect training such as arranging for, contracting for, or paying tuition for, off-site training.	1				
Technical assistance to help Section 3 workers compete for jobs (e.g., resume assistance, coaching).	1				
Outreach efforts to identify and secure bids from Section 3 business concerns.	0				
Technical assistance to help Section 3 business concerns understand and bid on contracts.	0				
Division of contracts into smaller jobs to facilitate participation by Section 3 business concerns.	0				
Provided or connected residents with assistance in seeking employment including: drafting resumes, preparing for interviews, finding job opportunities, connecting residents to job placement services.	1				
Held one or more job fairs.	4				
Provided or connected residents with supportive services that can provide direct services or referrals.	1				
Provided or connected residents with supportive services that provide one or more of the following: work readiness health screenings, interview clothing, uniforms, test fees, transportation.	2				
Assisted residents with finding child care.	0				
Assisted residents to apply for, or attend community college or a four year educational institution.	0				
Assisted residents to apply for, or attend vocational/technical training.	0				
Assisted residents to obtain financial literacy training and/or coaching.	1				
Bonding assistance, guaranties, or other efforts to support viable bids from Section 3 business concerns.	0				
Provided or connected residents with training on computer use or online technologies.	0				
Promoting the use of a business registry designed to create opportunities for disadvantaged and small businesses.	0				
Outreach, engagement, or referrals with the state one-stop system, as designed in Section 121(e)(2) of the Workforce Innovation and Opportunity Act.	1				
Other.	0				

Table 9 – Qualitative Efforts - Number of Activities by Program

Narrative

Qualitative efforts are largely supported by the GoodyearCares Navigator, Goodyear Human Resources, and the Workforce Development Coordinator.

Construction at Palmateer Park occurred from July 29 through August 14, 2024. Employee self-certification forms were used to track Section 3 hours for employees reflected on the payroll. Additionally, the design services for the Litchfield Rd. Streetlight activity were completed during this period; however, they are not subject to section 3 tracking or reporting. Labor hours will be tracked when construction begins in the coming year.