



GOODYEAR FIRE ANNUAL REPORT FY24-25

Integrity / Unity / Excellence

Tim Wayne, Interim Fire Chief

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EXECUTIVE SUMMARY

It is my pleasure to provide the residents of the City of Goodyear with the Goodyear Fire Department Annual report for 2025. The GFD's mission is "The Goodyear Fire Department is committed to improving the quality of life in our community. We serve by providing exceptional care, mitigation of emergencies, prevention, education, and community outreach. We take care of people.". This publication provides a glimpse of the many ways the GFD helps our community by providing exceptional care and being committed to improving the quality of life for our citizens. We recognize we cannot do it alone; we have strong partnerships with our stakeholders from the IAFF Local 4005 through an established Organizational Collaborative Process, our automatic aid partners, our police partners, community non-profits, and most importantly our residents.

Our community continues to experience exponential growth as one of the top 10 fastest growing cities in the US and 2nd fastest growing city in Arizona. This growth increases the demands on our fire department. In planning for this continued growth, we have implemented our own transport ambulance service, with our 5th ambulance going into service in September of 2025. Design and Construction of a Resource Management Building, Fire Station 187 and Fire Station 189 and planning of our future Public Safety Training Facility.

This year we have made great progress towards becoming an accredited agency through the Center for Public Safety Excellence Commission on Fire Accreditation International and hope to achieve this goal by 2026. The peer-reviewed accreditation process helps ensure that GFD is continually improving and is maintaining best practices. We plan to achieve our first accreditation in 2026 and report annually with a full renewal process in 2031.



Interim Fire Chief Tim Wayne

GOODYEAR FIRE OVERVIEW

Goodyear Fire Overview

All Hazards response agency

BLS/ALS Medical Response

Crisis Response Services

Fire Prevention / Community Education

Emergency Management

79 Years of Service

111,508 Population Density

191 square miles

For 79 years, the Goodyear Fire Department has proudly served the community as an All-Hazards Response Agency dedicated to protecting lives and property.

We provide comprehensive emergency and public safety services, including:

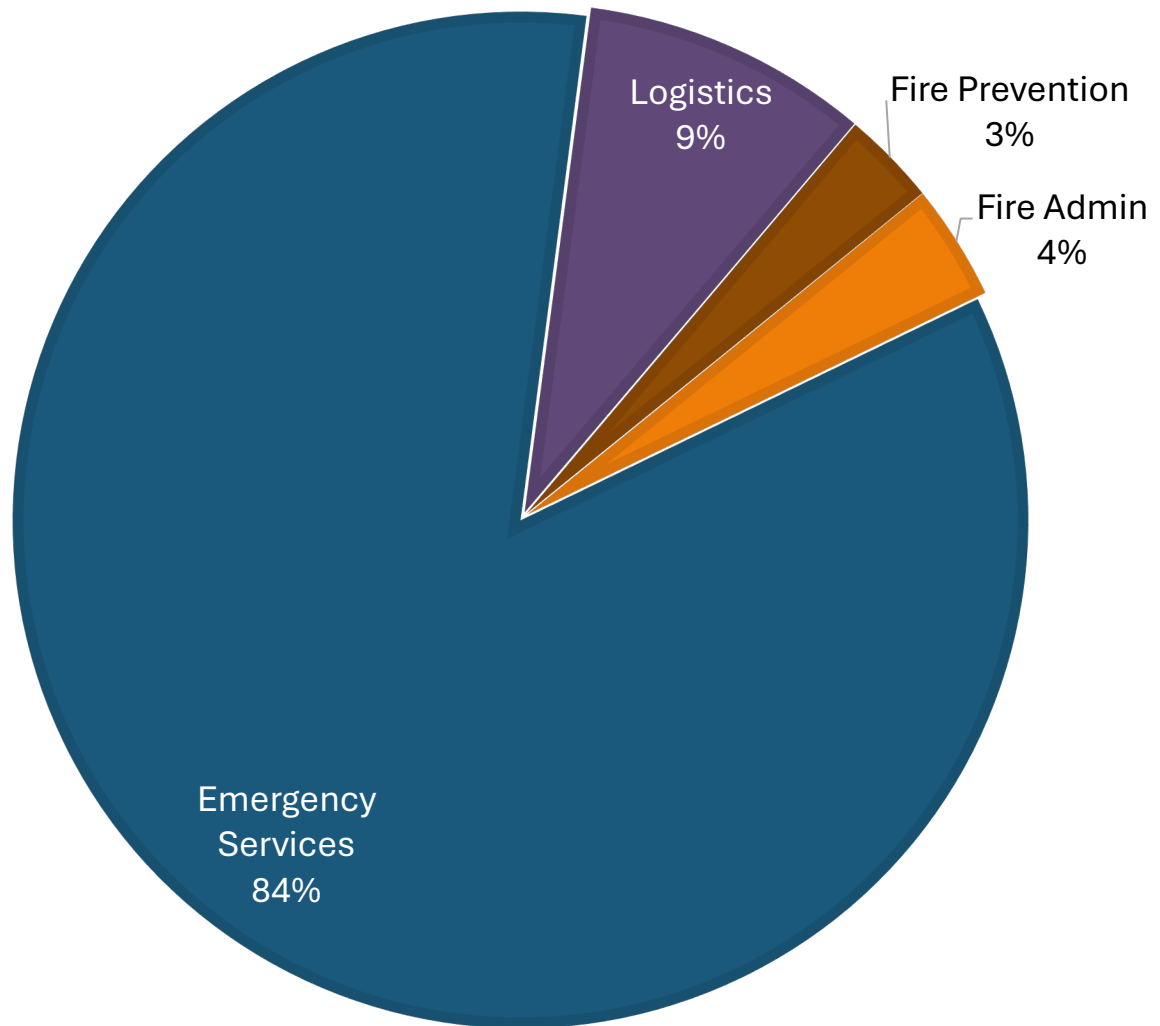
- Basic and Advanced Life Support (BLS/ALS) medical response and patient transportation
- Fire suppression and rescue operations
- Crisis Response services offering emotional and psychological support
- Fire Prevention and Community Risk Reduction initiatives
- Public Education programs that promote safety, preparedness, and community engagement
- Emergency Management and disaster readiness coordination

Our mission is founded on service, safety, and resilience, ensuring the Goodyear community remains protected, prepared, and supported 24/7.

The Goodyear Fire Department is committed to improving the quality of life in our community. We serve by providing exceptional care, mitigation of emergencies, prevention education and community outreach. “We take care of people.”



GOODYEAR FIRE BUDGET



Fire Budget Categories:

Personnel Costs – Salaries, benefits, and retirement contributions for firefighters, administrative staff, and support personnel.

Operational Costs – Equipment maintenance, fire apparatus, fire station utilities, fuel, and consumables (e.g., medical supplies)

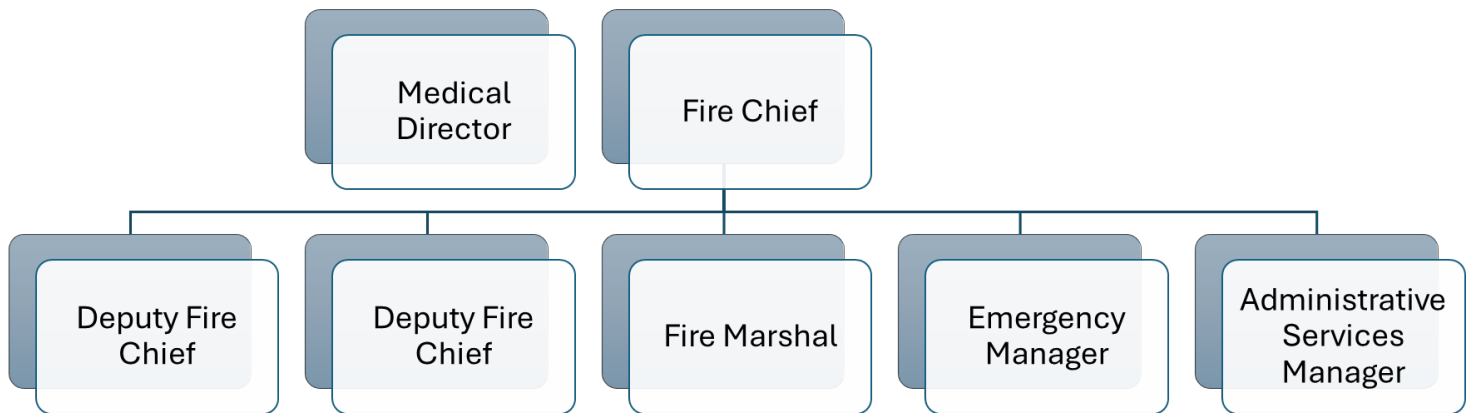
Capital Projects – Long term investments, building new fire stations, purchasing new apparatus, upgrading existing infrastructure

Asset Management – Maintains current equipment, facilities, and apparatus

Training & Development – Professional development, specialized fire and emergency response training, leadership development, and certifications

Emergency Response Programs – Disaster preparedness, public education campaigns, fire prevention programs, and community outreach

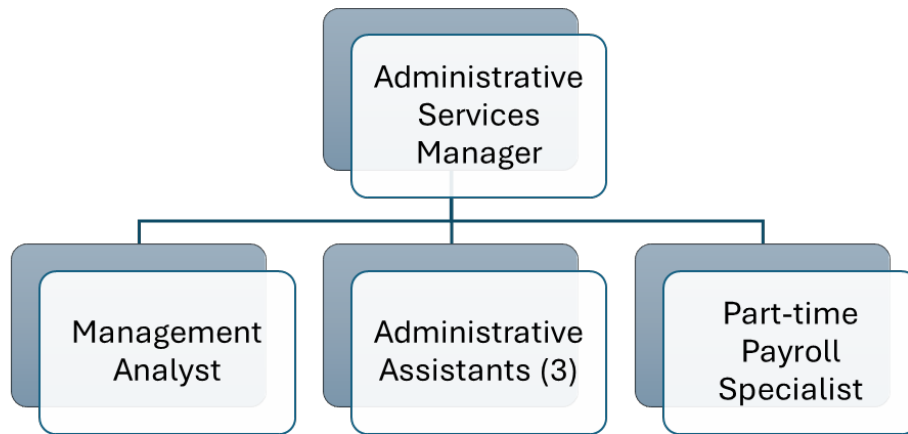
OFFICE OF THE FIRE CHIEF



The Office of the Fire Chief is the central management and coordination of fire service activities for the Goodyear Fire. It involves overseeing the planning, organization, and implementation of fire-related operations, policies, and programs. The Office of the Fire Chief includes the Executive Leadership team who are responsible for a variety of functions such as strategic planning, budgeting, record management, personnel management, and ensuring compliance with accreditation guidelines.

The division's primary goal is to ensure effective and efficient fire, EMS response, and prevention services while maintaining department policies, fiscal responsibilities, and city guidelines. The Fire Administration team works closely with the City Manager's office, City Council, and city departments to fulfill department responsibilities.

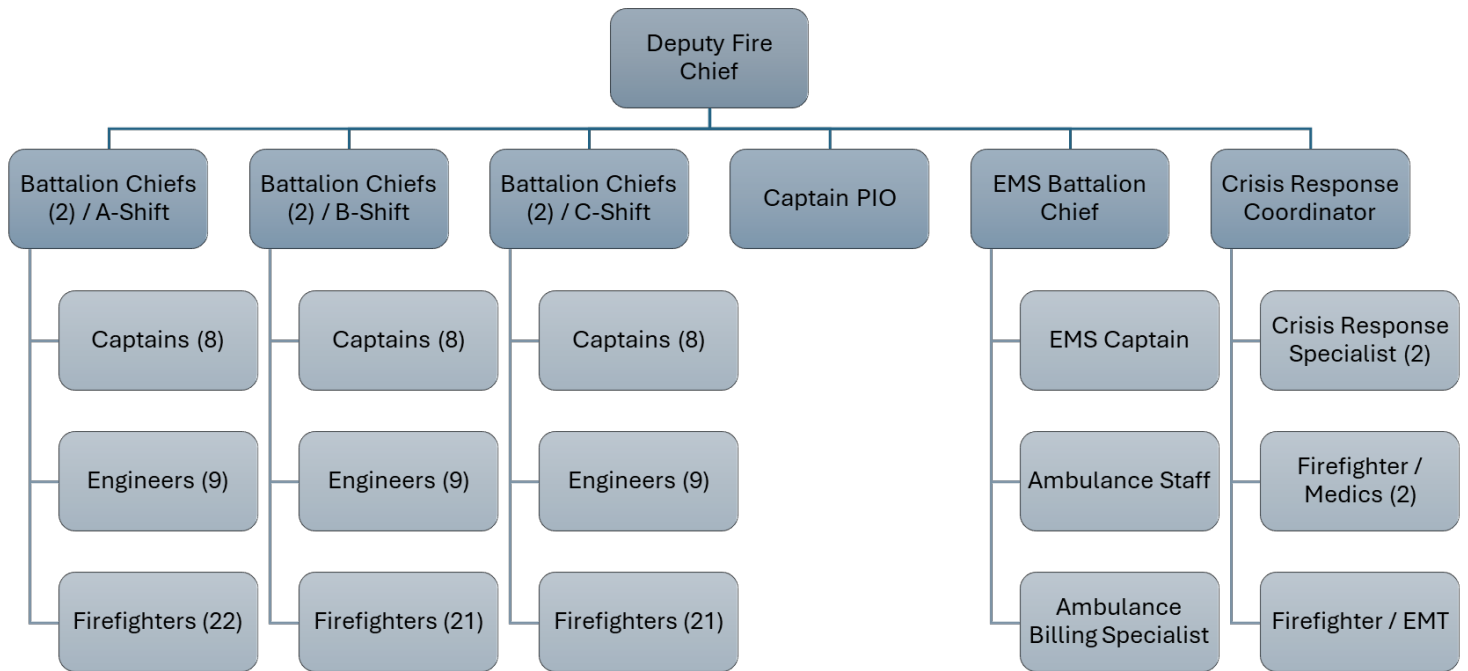
FIRE ADMINISTRATION



- Budget management oversees the planning, preparation, monitoring and reporting of the fire department's budget.
 - Develops annual budgets based on operational needs, staffing, training, and equipment
 - Monitors expenditures and ensures alignment with financial policies
 - Manages grant and funding sources
 - Forecasts financial needs for future projects and capital improvements
 - Supports procurement processes for new capital investments
- Records Management
 - Maintains accurate and accessible records to support operational and administrative functions.
 - Manages incident reports, personnel files, training certifications, and inspection records.
 - Ensures compliance with local, state, and federal regulations for records retention and confidentiality.
- Public Records Requests
 - Handles requests for information submitted under public records laws (e.g., FOIA).
 - Coordinates the review, redaction, and release of public records.
 - Ensures timely and lawful responses to all inquiries.
- Supporting Administrative functions
 - Provides general administrative support to fire department leadership and personnel.
 - Manages schedules meetings, and coordinates internal communications.
 - Assists with procedure development and documentation.
 - Provides clerical support, including data entry, correspondence, and supply management.
- Employee Training & Development
 - Coordinates training opportunities, supports leadership development & succession planning initiatives

The Fire Administration team works closely with other city departments to fulfill department responsibilities. The Fire Administration team ensures that the department runs smoothly and efficiently by managing finances, records, public accountability, logistics, and workforce development. Their work enables frontline personnel to focus on delivering emergency services and public safety.

OPERATIONS



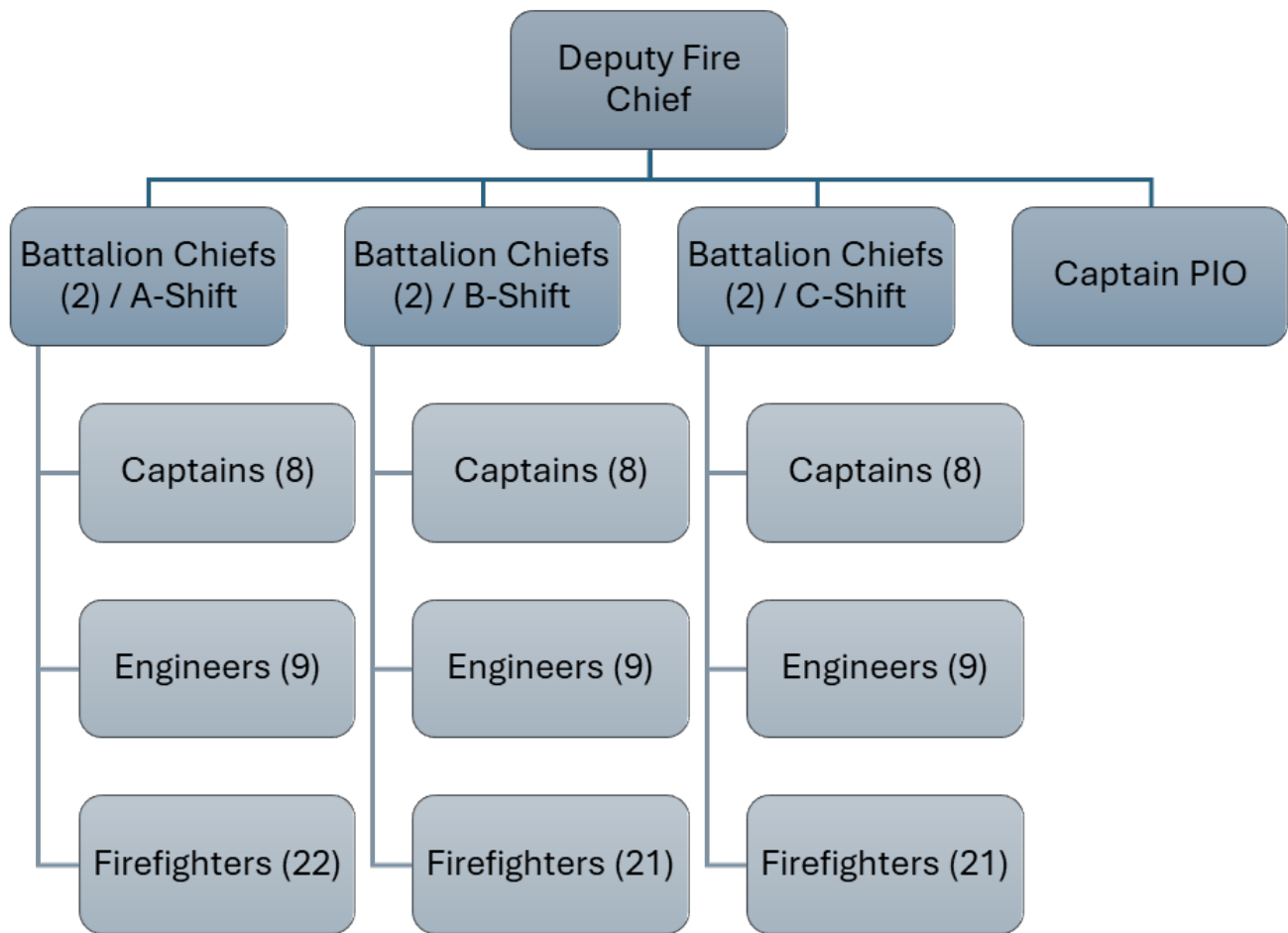
The Goodyear Fire Department provides all-hazards emergency response, including medical services (BLS/ALS), fire suppression, rescue operations, and crisis response.

Operations Division

- Fire Suppression
- PIO
- EMS
- Crisis Coordinator

The Goodyear Fire Department is proud to be a part of the Phoenix Regional Automatic Aid Dispatch System, a collaborative network allowing the closest unit to respond to an emergency, regardless of the jurisdictional boundaries. This system utilizes advanced technology, including mobile computer terminals and automatic vehicle locators, to ensure efficient and effective emergency response. All participating cities adhere to regional standardized operating and training procedures, promoting seamless cooperation and optimal service to our communities.

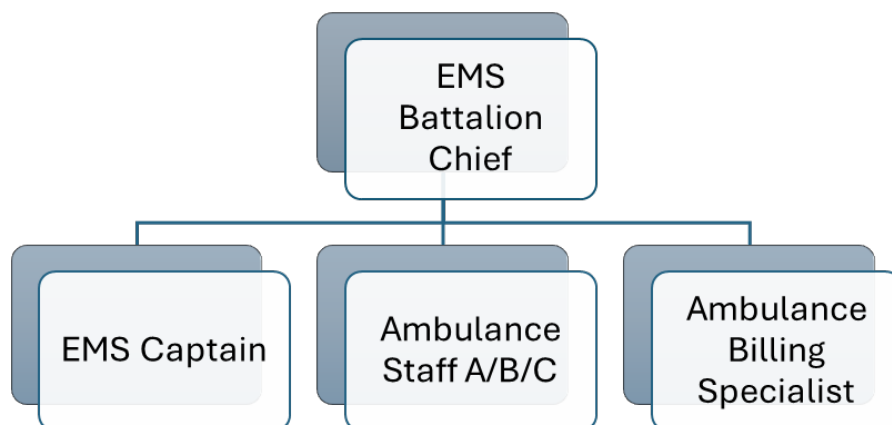
FIRE SUPPRESSION



The Fire Suppression Section is dedicated to serving the evolving needs of a growing community. Its personnel respond to a broad spectrum of emergencies, including fires, rescues, medical incidents, hazardous materials situations, and other urgent calls for service.

This section is also responsible for managing daily staffing and coordinating ongoing training for its members. Under the leadership of the Deputy Chief, six Battalion Chiefs oversee operations across eight strategically located fire stations throughout the city. These stations operate on rotating shifts to ensure uninterrupted, 24/7 service to the community.

EMERGENCY MEDICAL & AMBULANCE SERVICE

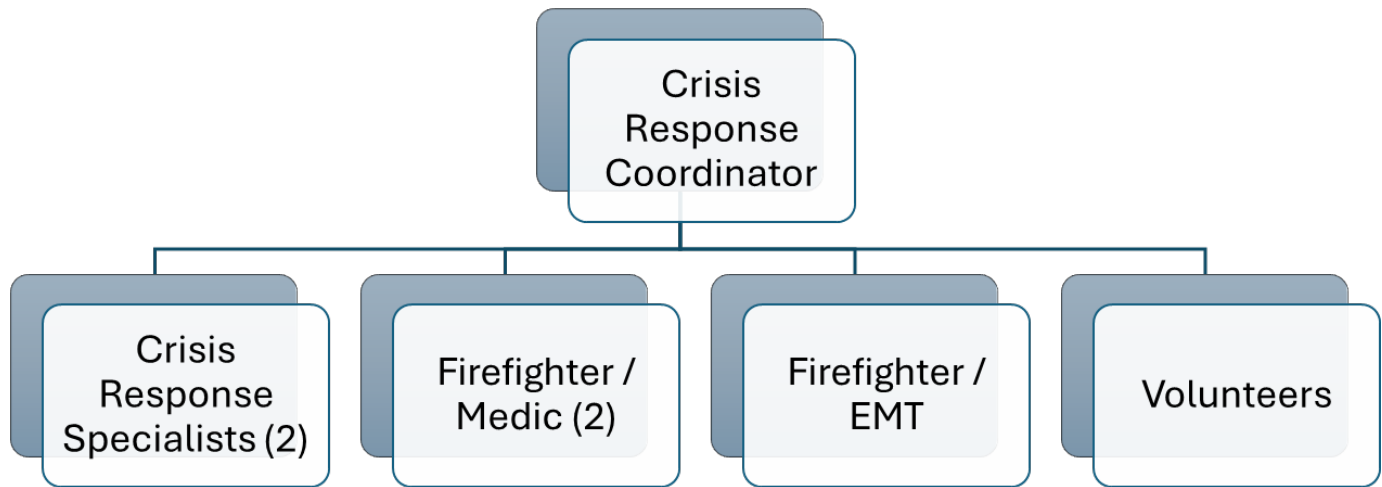


The Emergency Medical Services (EMS) Section supports the Operations Division through continued education and training in prehospital emergency patient care at both the Advanced Life Support (ALS) and Basic Life Support (BLS) levels. EMS provides the conduit between fire personnel (paramedics & EMTs) arriving on scene, providing patient treatment and care to those sick and injured, followed by transportation to the hospital for definitive care. This is accomplished by continued training and assessment in advanced cardiac care, trauma management, pharmacological interventions and multi-injury and illness in a prehospital setting.

The EMS Section strives to maintain awareness and involvement in the most up-to-date treatment interventions. State-of-the-art equipment and supplies are researched and procured by the EMS section to provide the best possible tools for our crews. We strive for excellence, evident by our Continuous Quality Improvement (CQI) process with a goal of 100% review of all traumas, STEMI, cardiac arrest, STROKE, and SEPSIS incidents. Success is benchmarked by feedback to our employees in the form of educational and improvement opportunities observed during CQI review.



CRISIS RESPONSE



A Crisis Response Team (CR) is a specialized group of professionals trained to handle high-stress, critical situations, often in Emergency Medical Services (EMS), where individuals may be experiencing significant emotional distress, mental health crises, or trauma. The CR team provides immediate response, stabilization, and connection to necessary resources, addressing both physical and emotional needs.

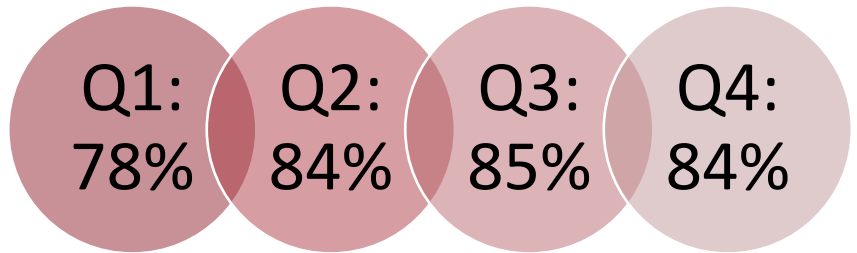
The CR team is a coordinated effort to provide immediate EMS care during high-stress situations, including medical intervention and emotional support, and to connect individuals with ongoing resources for mental health care and well-being. The CR team plays a critical role in reducing harm and ensuring individuals receive the appropriate care in the most challenging circumstances.



OPERATIONS DATA

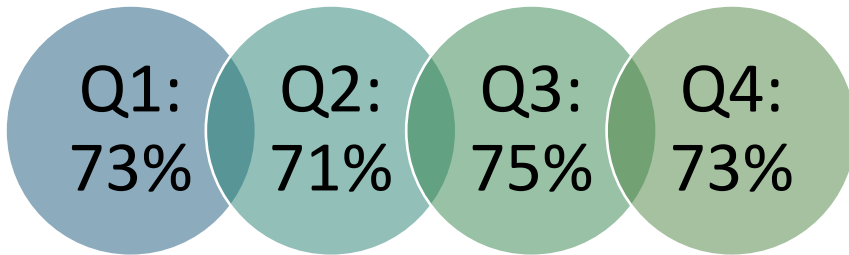
Fire Turnout Times / Goal Met

(90% / 80 secs or less)



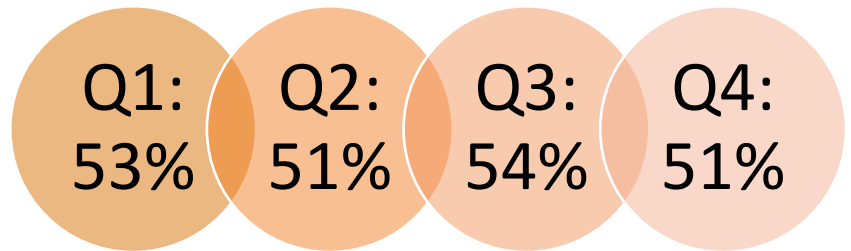
EMS Turnout Times / Goal Met

(90% / 60 secs or less)

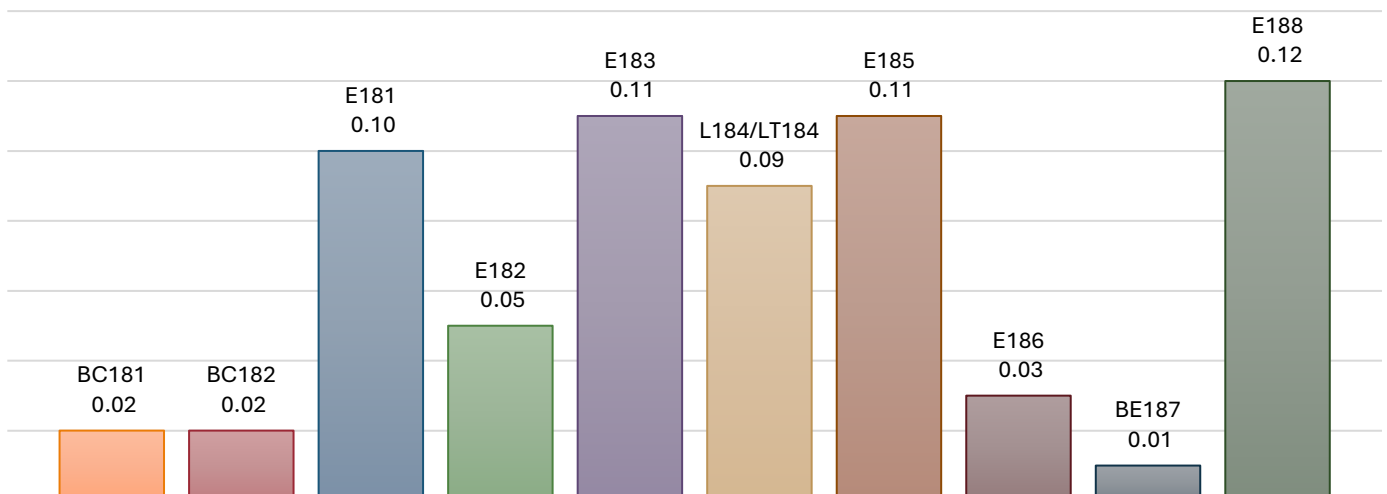


Travel Times / Goal Met

(90% / 05:00 mins or less)



Annual Unit Hourly Utilization



OPERATIONS DATA

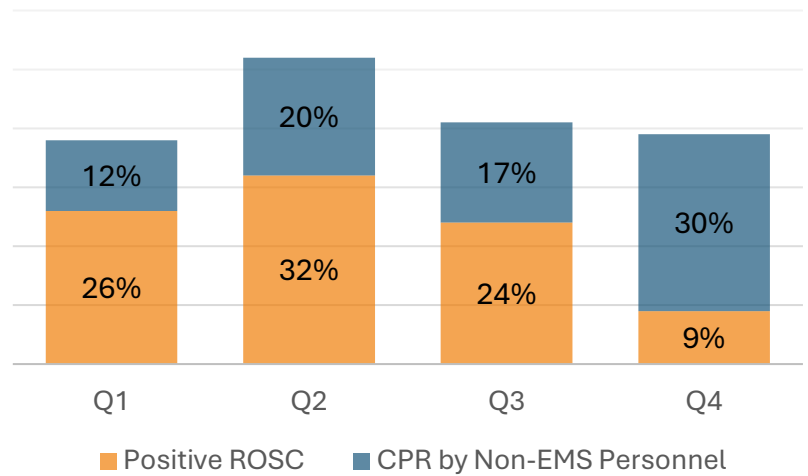
Ambulance
Average
Transport
Time

0:19:52

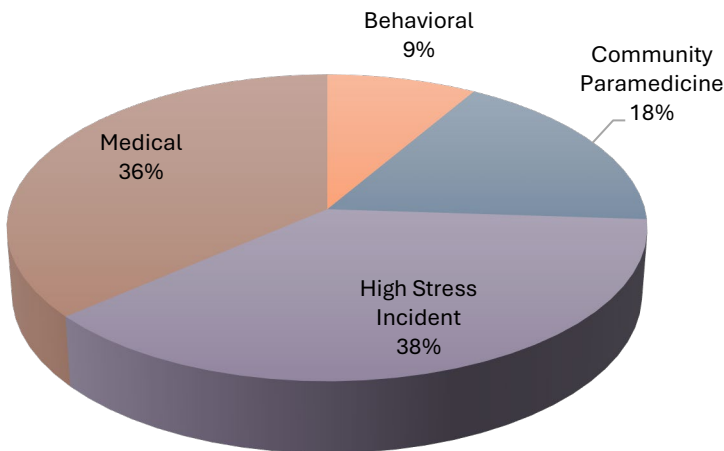
Ambulance
transport
percentage

80%

POSITIVE ROSC & CPR BY NON-EMS PERSONNEL



Crisis Response Incidents by Category



Examples per Category

Behavioral

- Overdose, Self-Harming, Mental Illness

Community Paramedicine

- Follow up Client visits, Supportive care, Resources provided

High Stress Incident

- Vehicle Accidents, Codes, Assit PD, Assaults, Fires

Medical

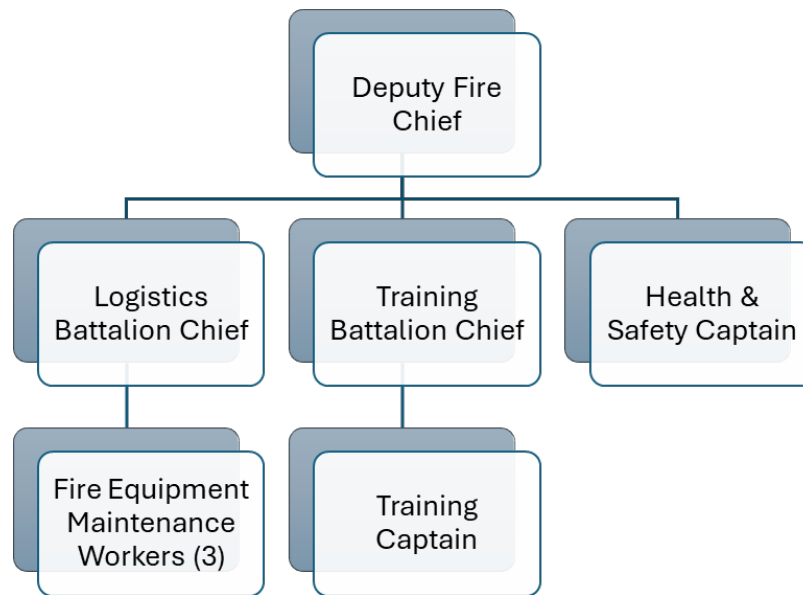
- Check Welfare, Falls, Illness, Seizures, Difficulty Breathing

Crisis Response Avg Resources provided per Client - 3

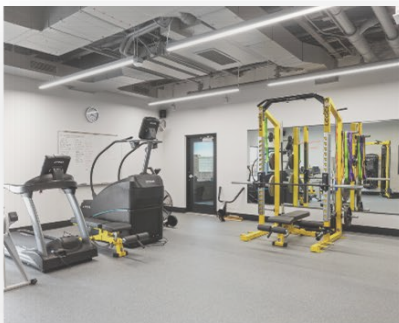
Crisis Response AVG Unit Time Saved - 0:19:10

Crisis Response AVG Commitment Time - 01:35:45

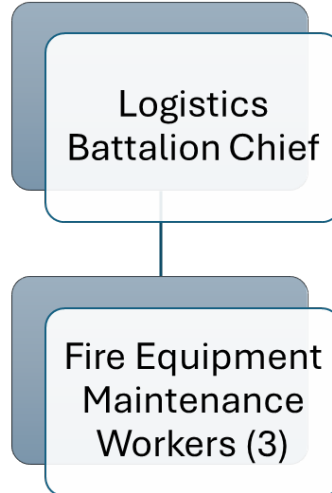
LOGISTICS



The Logistics Division is a critical component of organizational operations, responsible for ensuring that all resources, personnel, and training initiatives are effectively supported and maintained. This division is comprised of three key sections: the Logistics Section, the Training Section, and the Health & Safety Section. Each section plays a distinct yet interconnected role in supporting the operational readiness and well-being of all members. Through strategic coordination and specialized responsibilities, the Logistics Division ensures the organization remains equipped, trained, and healthy. By managing critical resources, enhancing personnel readiness, and prioritizing health and safety, the division plays an essential role in maintaining operational effectiveness and supporting the overall mission.



LOGISTICS

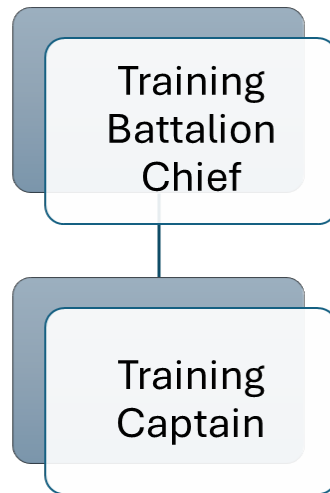


The Logistics Section is responsible for several key areas within the fire department. It provides supplies and equipment to eight fire stations and the fire administration, while also coordinating the preventative maintenance and repairs of apparatus and staff vehicles. Additionally, it manages the department's work order system and responds to repair requests.

Logistics operates the Fire Resource Management facility and oversees the fire radio program, as well as the Self-Contained Breathing Apparatus (SCBA) program, which includes flow and fit testing. It also manages the Personal Protective Equipment (PPE) program, ladder, and fire hose testing. In addition, this section acts as the fire department's representative for new fire station builds and existing station remodels.

The Logistics Section oversees the management of apparatus, equipment, and supplies, ensuring that all operational tools and vehicles are maintained in a state of readiness. This includes procurement, inventory tracking, repairs, and replacement scheduling to support day-to-day and emergency operations. The section also supports light-duty personnel management, assigning appropriate tasks to members on restricted duty to ensure continued contribution and recovery support.

TRAINING



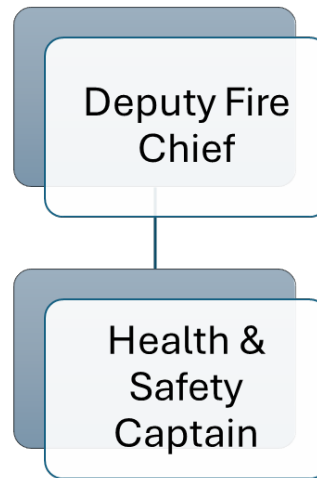
The Training section oversees various critical responsibilities within the department. This includes managing recruitment and promotional processes, coordinating new firefighter onboarding, and overseeing the fire academy.

This section also handles move-up task book management, command training, and driver's training. It is responsible for evaluating minimum company standards, providing incumbent fire training, and monitoring the evaluations of recruit and probationary firefighters.

The Training Section is responsible for the development, coordination, and oversight of training schedules for all operational personnel. This includes mandatory certifications, skill refreshers, and specialized instruction. Additionally, the section supports recruitment initiatives, helping to identify, assess, and onboard new personnel through structured training programs that align with departmental standards and operational needs.



HEALTH & SAFETY



The Health & Safety section is responsible for ensuring the well-being of the department's personnel. Key duties include managing the Peer Fitness program, coordinating and monitoring annual physicals which includes cancer screenings, and tracking industrial injuries and illnesses.

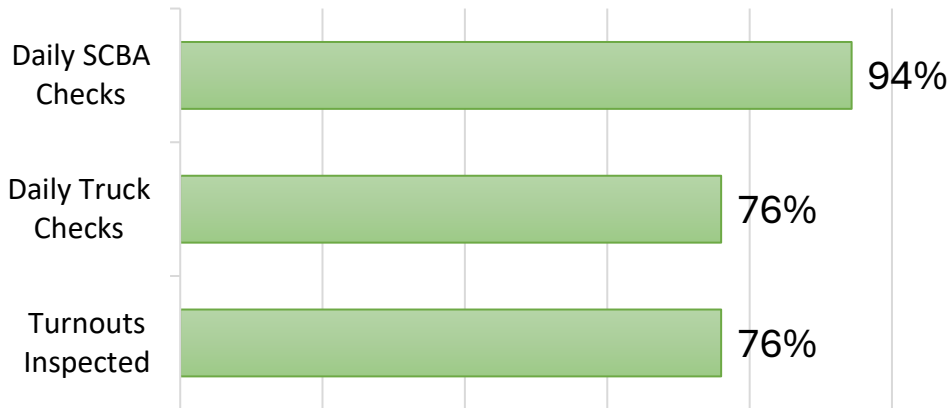
This section also conducts quarterly fire station safety inspections, manages the department's SDS program, and publishes weekly reports such as the light-duty and Wellness Wednesday updates. Additionally, it conducts injury root cause analyses to improve safety practices.

The Health & Safety Section manages a range of wellness and safety initiatives, with a focus on sustaining the physical and mental health of personnel. Key responsibilities include the administration of annual physicals, promotion of cancer prevention initiatives, and the coordination of department-wide wellness programs. The section works closely with other divisions to develop and enforce safety policies, monitor workplace hazards, and foster a culture of health and resilience.

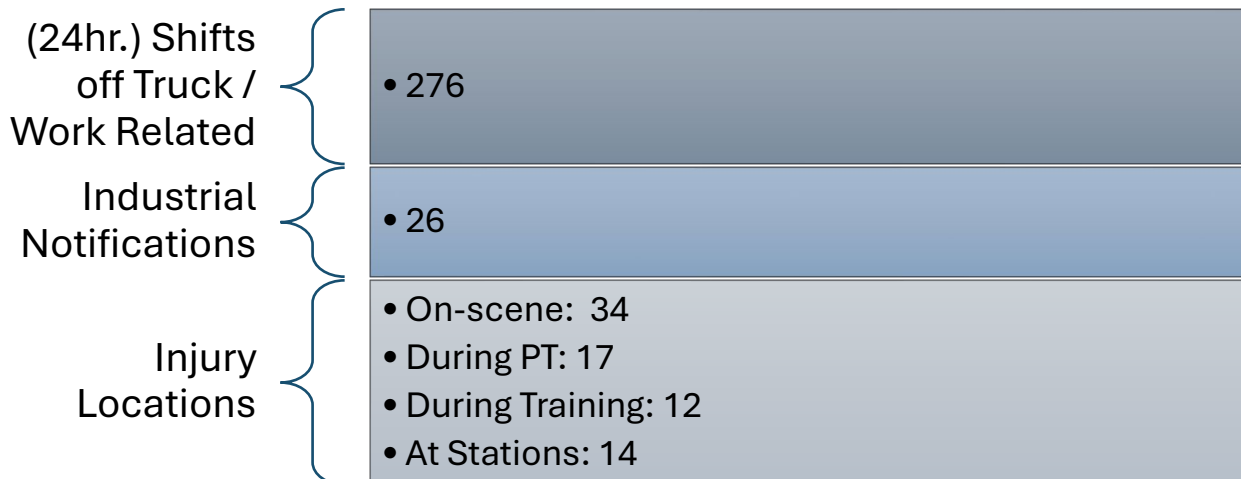
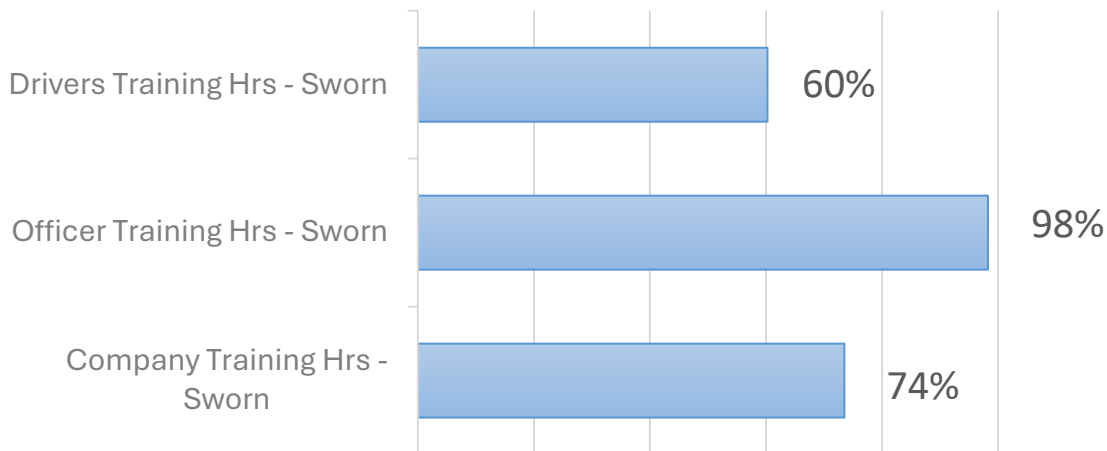


LOGISTIC DATA

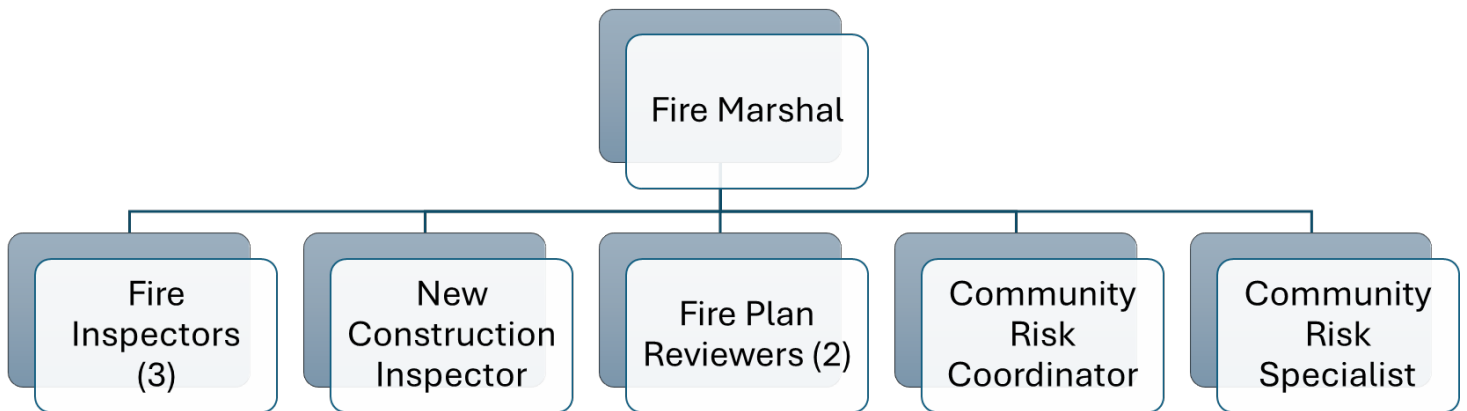
Annual Equipment Inspections



Completed Annual Training



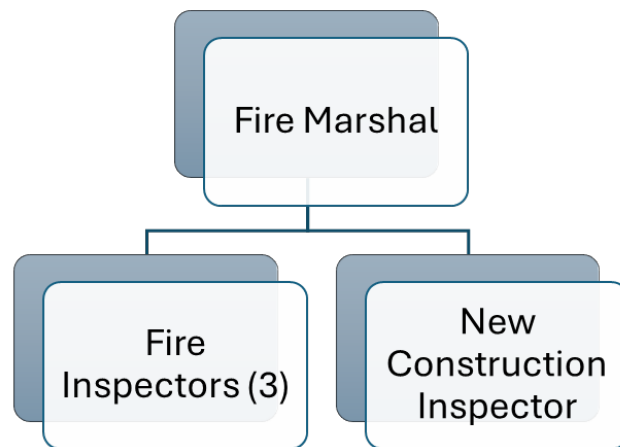
FIRE PREVENTION



The Goodyear Fire Department's Fire Prevention division works to reduce community risk by enforcing fire codes, conducting inspections, reviewing building plans, and investigating fires. The team also provides public education, safety outreach, and guidance to help ensure homes, businesses, and public spaces remain safe and compliant.



FIRE INSPECTIONS / INVESTIGATIONS



Fire Prevention takes a proactive approach to reducing fires, slowing their spread, and minimizing the risk of injuries and property loss. The division focuses on identifying and addressing hazards before they escalate into emergencies through programs centered on fire and building code compliance, fire safety education, inspections, investigations, and community engagement.

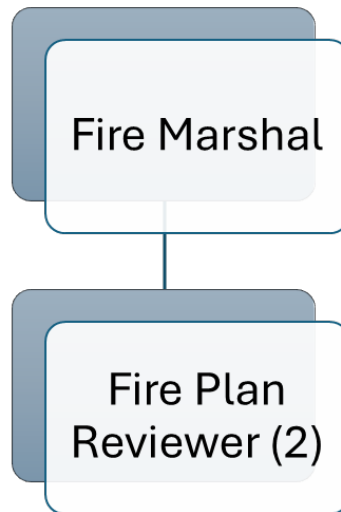
Fire inspections are a key component of this work, helping identify potential hazards and ensure adherence to fire safety codes and regulations. Inspections are conducted across a wide range of occupancies, including:

- Commercial buildings (restaurants, offices, retail stores, etc.)
- Residential properties, including multifamily housing
- Industrial facilities (factories, warehouses, and similar sites)
- Public spaces such as schools, hospitals, and entertainment venues

When violations are discovered, fire inspectors issue notices and provide guidance on corrective actions to eliminate hazards and enhance overall safety.

Fire Prevention is responsible for determining the origin and cause of fires that occur within the City and area of responsibility. Fire investigators respond to significant fire incidents, examining fire scenes, collecting evidence, interviewing witnesses, and analyzing fire patterns to establish how a fire started and whether criminal activity was involved. Working closely with law enforcement agencies, insurance representatives, and fire suppression personnel, investigators help protect the community by identifying fire hazards, supporting prosecutions when arson is suspected, and providing valuable information to prevent future fire incidents.

PLANS REVIEW



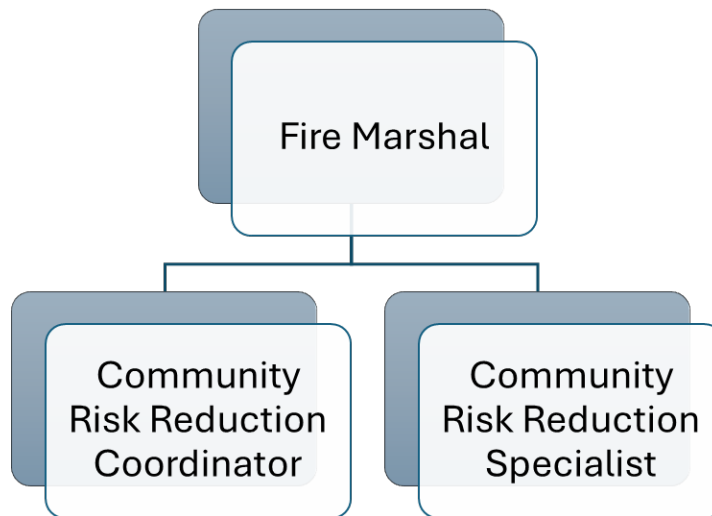
The Fire Plan Review section evaluates building and construction plans to ensure they comply with the City's adopted fire code. This review helps verify that fire safety features are properly designed and incorporated before construction begins. The process typically includes:

1. **Assessing Fire Protection Systems:** Confirming that fire suppression, detection, and alarm systems are appropriately designed and located.
2. **Evaluating Means of Egress:** Ensuring the building provides adequate exits and escape routes for safe evacuation during an emergency.
3. **Verifying Code Compliance:** Reviewing plans for adherence to local, state, and national fire codes, including NFPA standards and applicable building codes.
4. **Reviewing Special Hazards:** Identifying unique or high-risk conditions, such as high-rise construction, chemical storage, or high-occupancy spaces, that require additional safety considerations.

By integrating fire safety into the design and construction process, the fire plan review helps prevent fire-related incidents and supports safer buildings throughout the community.



COMMUNITY RISK REDUCTION



The Community Risk Reduction (CRR) section is dedicated to increasing awareness of fire safety, prevention practices, and emergency preparedness. Its goal is to empower residents, businesses, and community groups to take proactive steps to protect themselves and reduce fire hazards.

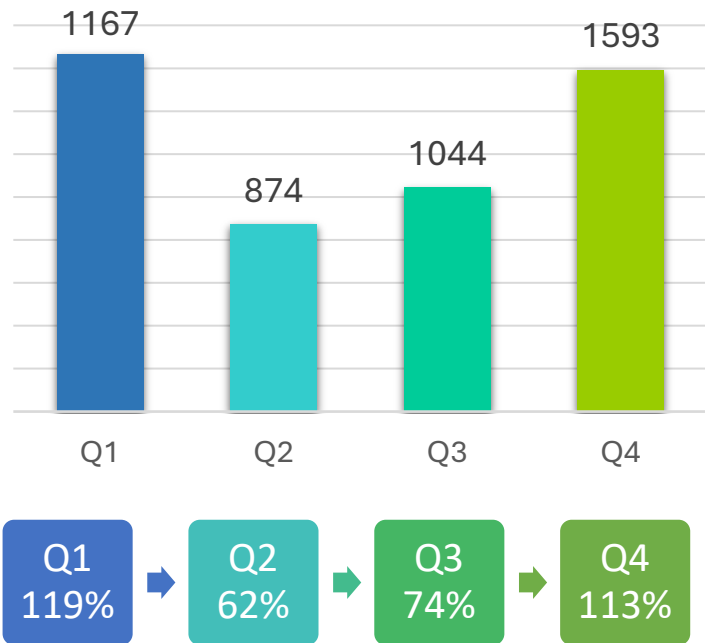
Community education efforts often include public safety campaigns, school-based programs, fire drills, and interactive workshops, all designed to build knowledge, encourage safe behaviors, and ultimately save lives.

CRR uses a comprehensive, data-driven approach to identify and address fire-related risks within the community. By focusing on high-risk groups, locations, and behaviors, the program works to reduce fire incidents and lessen their impacts. Key strategies include risk assessments, targeted prevention initiatives, partnerships with other agencies, and ongoing community outreach.

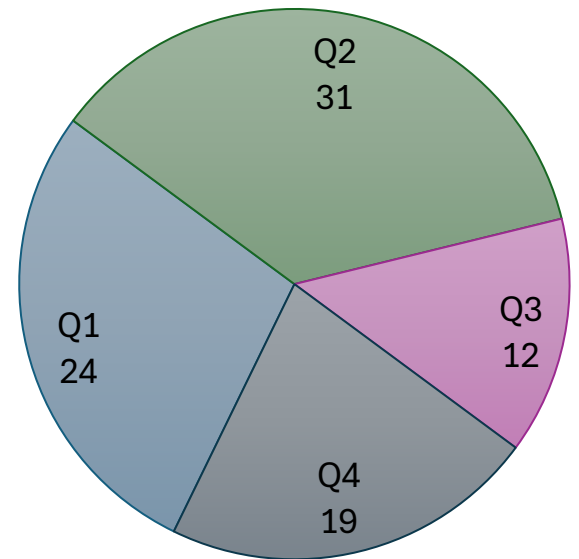


FIRE PREVENTION DATA

COMPLETED INSPECTIONS / QTRLY GOAL MET



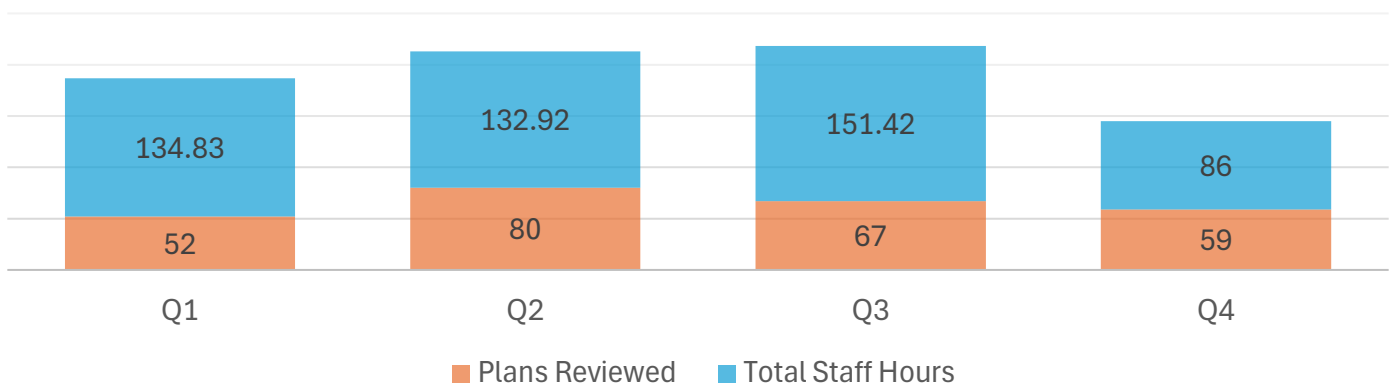
CAR SEAT INSPECTIONS



COMMUNITY RISK REDUCTION COMMUNITY IMPACT

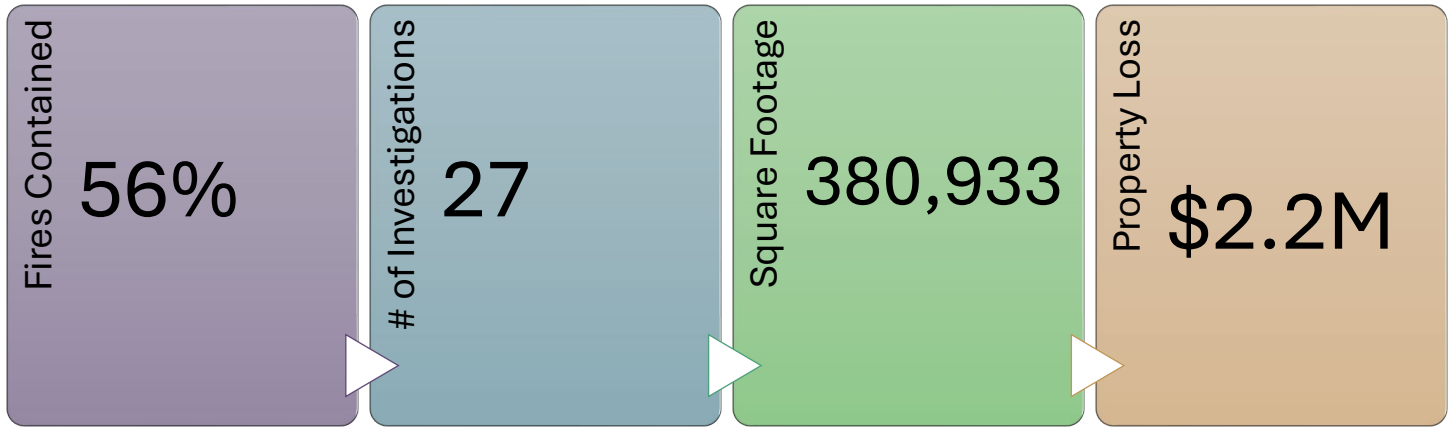


PLAN REVIEW & STAFF HOURS

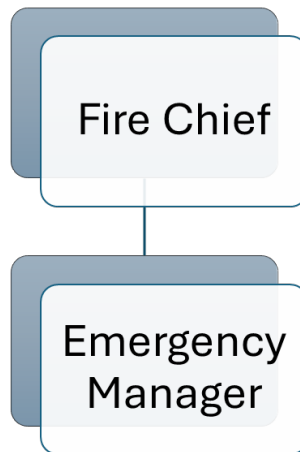


FIRE PREVENTION DATA

FIRE INVESTIGATIONS / PROPERTY LOSS



EMERGENCY MANAGEMENT



The Emergency Management Division ensures our community is resilient to natural or man-made disasters that might impact the City of Goodyear. Emergency Management leads the citywide effort to prepare for, respond to, and recover from disasters. This encompasses building partnerships with residents, community organizations, the private sector, non-profit organizations, as well as other local, county, state, and federal partner agencies to improve the overall resilience of our community.

Programs managed by the Emergency Management division include:

- Emergency Planning and Preparedness
- Incident Command and Disaster Response Training Program
- GY Alerts Emergency Notification System
- Community Emergency Response Team
- Maintains the City's Disaster Response Plans and Procedures
- Citywide Continuity of Operations and Continuity of Government Programs
- Coordinates Hazard Mitigation and FEMA Disaster Recovery Grants
- Community Engagement, Partnerships and Education
- Community Wildfire Protection Program



FIRE STATIONS



Fire Administration:
14455 W Van Buren
Street, E102

FS181: 450 N. 143rd
Ave



FS182: 10701
Estrella Parkway

FS183: 3075 N.
Litchfield Rd.



FS184: 16161 W.
Yuma Rd.

FS185: 15875 W.
Clubhouse Dr.

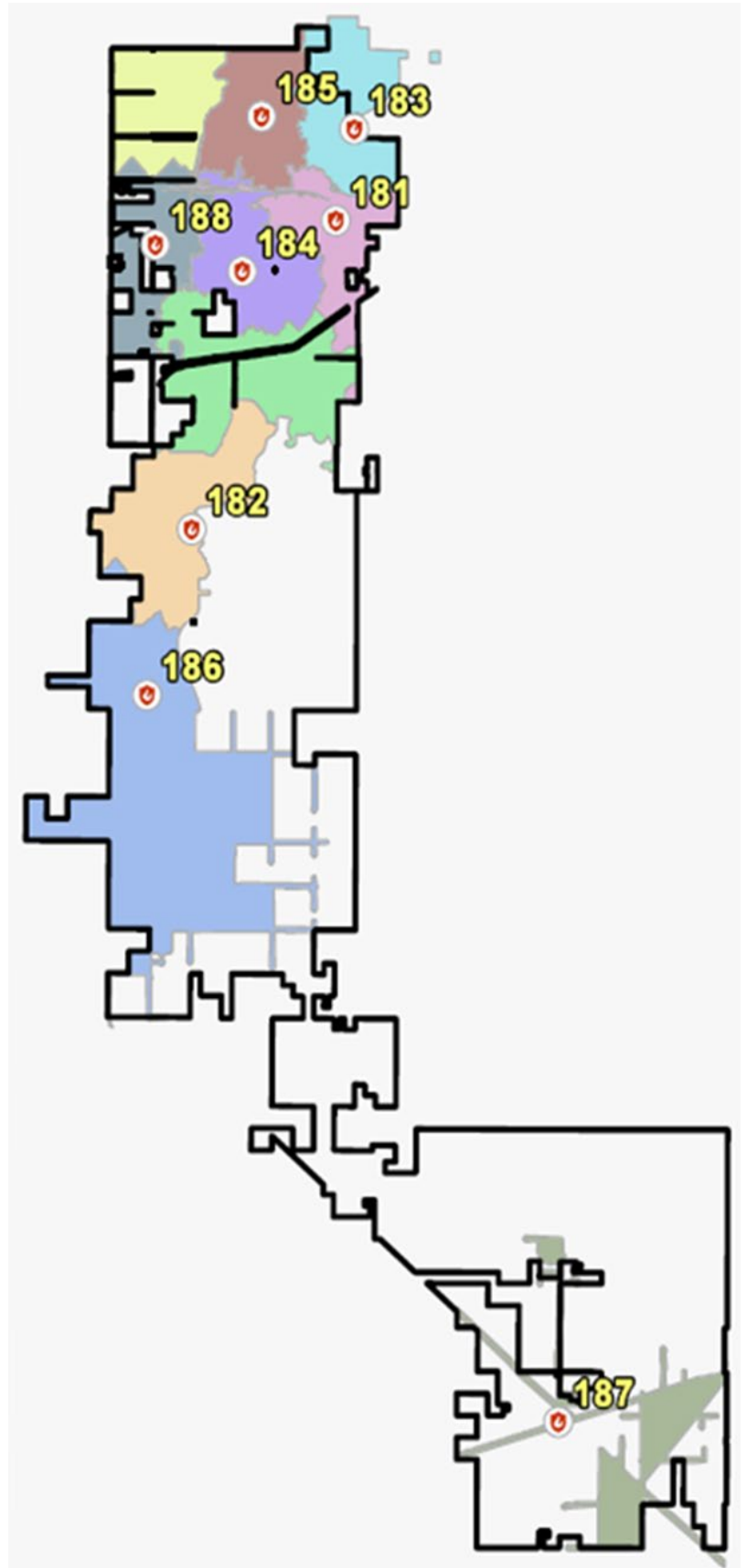


FS186: 18370 W.
Willis Rd.

FS187: 42960 S. 99th
Ave



FS188: S. Citrus Rd.
& W. Harrison St.



FUTURE.VISION.GROWTH

The past year has been a period of significant progress and transformation for our department. Through focused leadership, dedicated personnel, and strong community partnerships, we have achieved critical milestones that enhance our operational readiness, service delivery, and organizational strength.

Key Accomplishments:

- **Full Deployment of Ambulance Fleet:** We successfully deployed our full ambulance fleet, expanding our capacity to respond to medical emergencies and improving response times across the service area.
- **Opening of Fire Station 188:** The launch of Fire Station 188 represents a major investment in public safety infrastructure, increasing coverage and reducing response times for a growing community.
- **Workforce Expansion:** We welcomed 16 new firefighters and ambulance personnel to the department, ensuring that we are well-equipped to meet the increasing service demands of our community.
- **Accreditation Process Initiated:** We formally submitted for applicant status in the accreditation process, marking a critical step toward validating our operations against national standards of excellence.
- **Human Relations Committee Established:** In alignment with our commitment to equity, diversity, and inclusion, we established a Human Relations Committee to guide policy development and foster a respectful, inclusive workplace culture.
- **Fire Inspection Section Fully Staffed:** For the first time in recent years, our Fire Inspection Section is now fully staffed, enhancing our proactive fire prevention efforts and code enforcement capacity.

Vision for the Future:

Looking ahead, our department is focused on sustainability, innovation, and continuous improvement. We will continue to invest in professional development, community engagement, and technology to ensure we remain adaptable and prepared to serve a dynamic and expanding population. The path to full accreditation will further strengthen our systems and accountability.

Community Growth:

As our community continues to grow in both size and complexity, so too does the demand for high-quality emergency services. Our department remains committed to evolving with the community by expanding services, strengthening partnerships, and reinforcing public trust. We recognize that public safety is foundational to quality of life, and we are proud to serve as a trusted pillar within this vibrant and diverse region.

This year's accomplishments reflect the dedication of our personnel and the strength of our collective vision. With a strong foundation now in place, we look forward to building an even more responsive, innovative, and inclusive department in the years ahead.